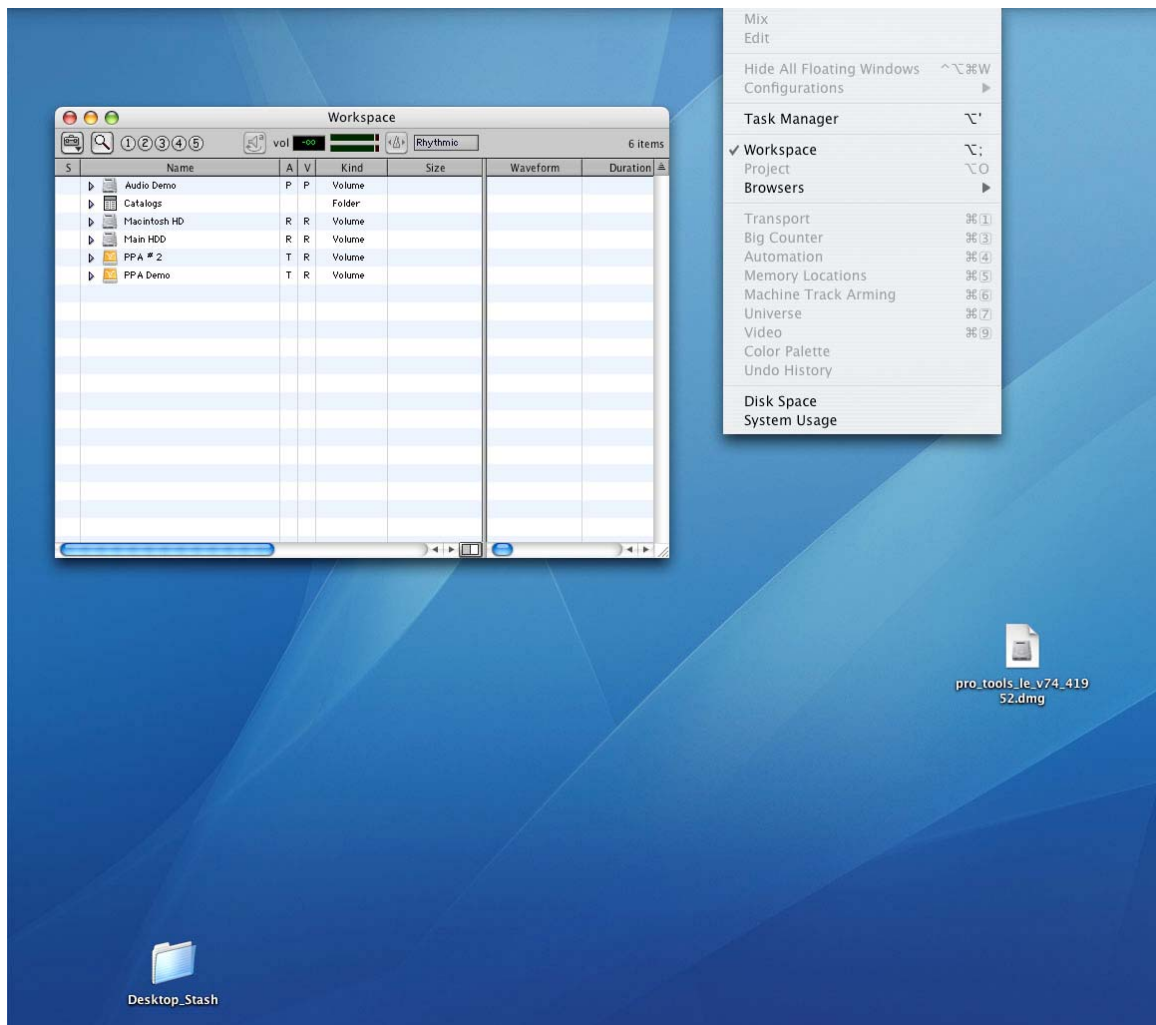


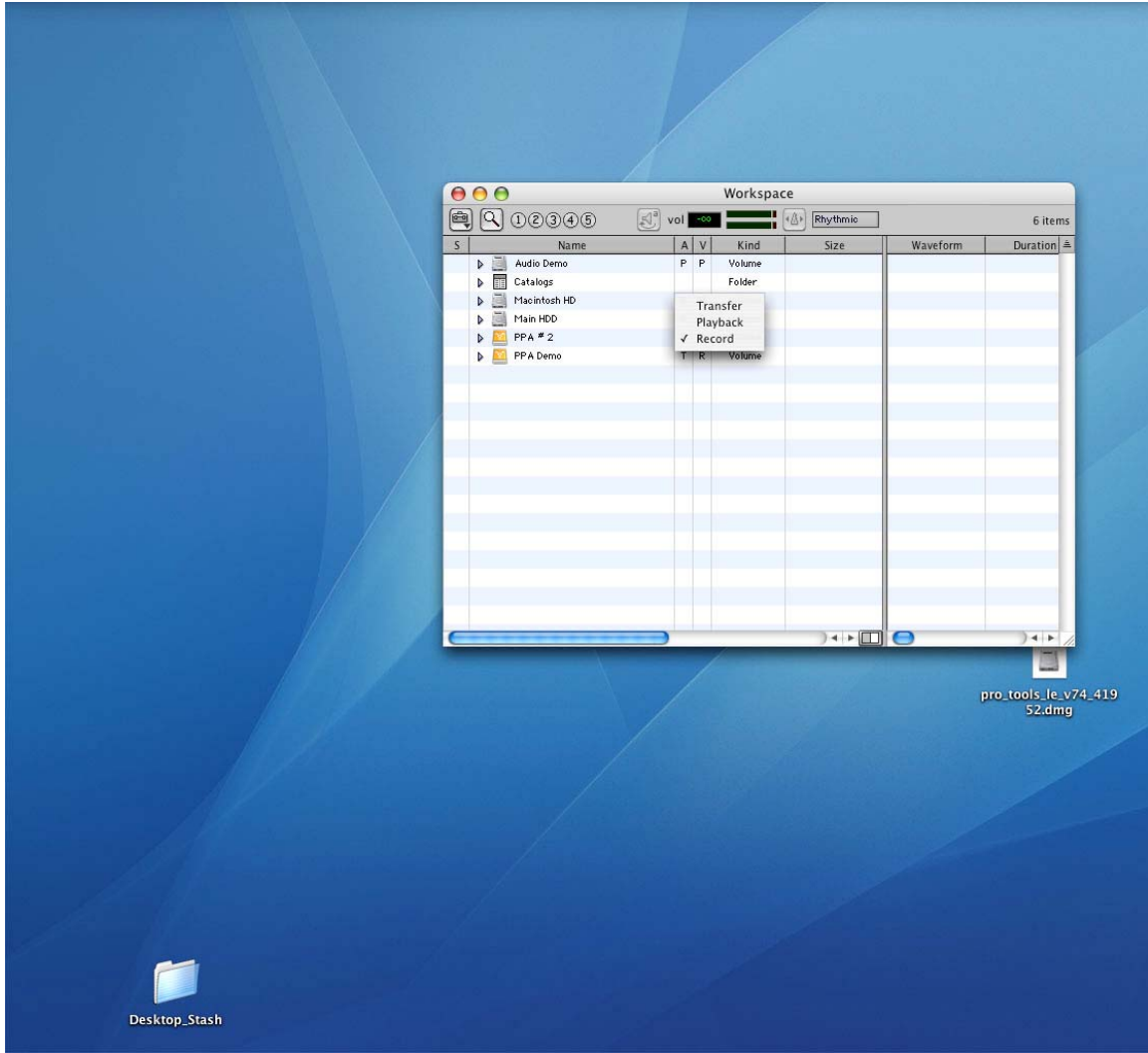
Invalid Audio Drive Error

When you receive an error in ProTools that refers to an “invalid audio drive” there are 2 typical reasons...

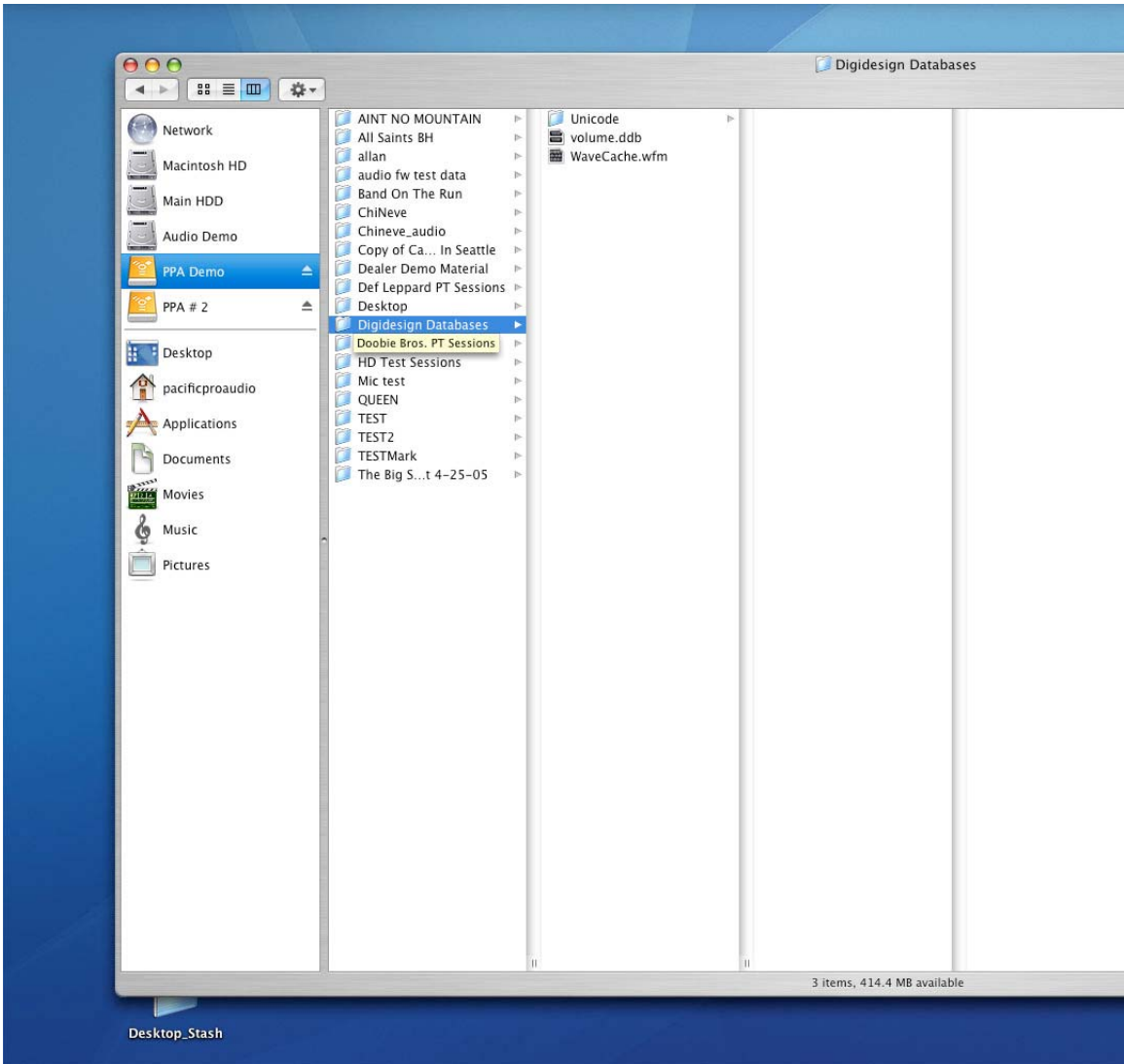
- 1) You are trying to record to a volume that has been formatted incorrectly for the OS that you are using. Please backup material and reform for the correct OS. Please see the PPA Direct Website Support Section for detailed instruction for both Mac and PC.
- 2) A corruption has occurred with the Digidesign databases on the hard drive. This is resolved by simply switching the drive back to a “record volume” in Workspace. Please see inserted pictures below.

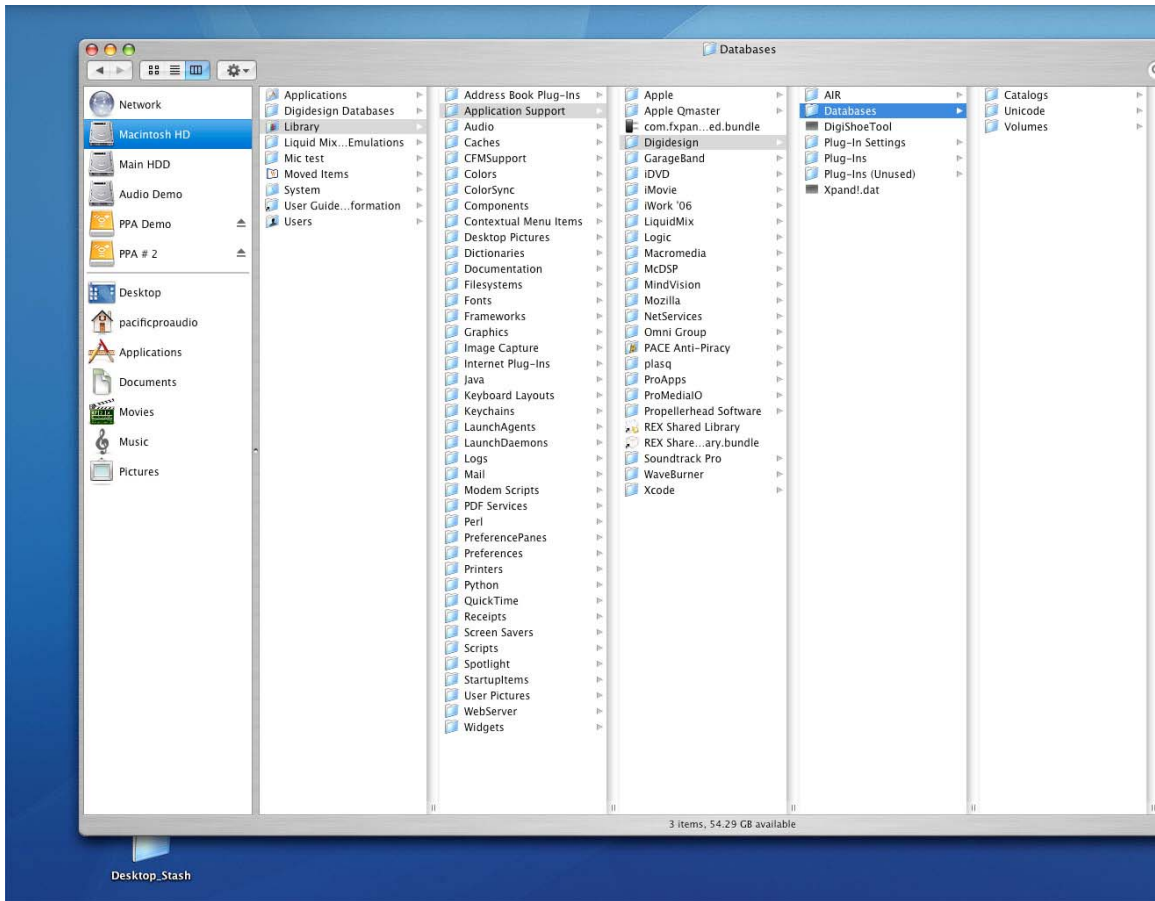


Change the T (for Transfer) in the “A” Column to Record as shown below.



If at this point you are still receiving the “Invalid Audio Drive” error, you will need to trash the databases for all of the hard drives on the system as well as the Master Database shown in the locations below. You must quit ProTools before you begin this process.





Make sure to trash the entire folders and empty trash. Relaunch ProTools and return to Workspace and set the drive to Record.